## COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

NATHAN RAY WREN	)
COMPLAINANT	)
v. WESTERN ROCKCASTLE WATER ASSOCIATION	) ) CASE NO. 97-114 )
DEFENDANT	<i>)</i>

## ORDER

On March 4, 1997, Nathan Ray Wren ("Complainant") filed a formal complaint against Western Rockcastle Water Association ("Western Rockcastle") alleging that Western Rockcastle has failed to maintain proper water pressure to Complainant's farm.

On April 28, 1997, Western Rockcastle filed its response which informs the Commission of, among other things, its "understanding that the integrity of the water system in this area meets the minimum standards but at times could be less than those standards when Mr. Wren is using large amounts of water for the dairy operation." In its response, Western Rockcastle states that it has attached to same a copy of the pressure chart that outlines the water pressure at the Complainant's meter. Western Rockcastle's response does not, however, include the attachment. Finally, Western Rockcastle states that "in the event that the dairy operation causes the water system to operate less than the minimum standards, we would have no choice but to remove the nonresidential meter at the business of Mr. Wren."

Based upon Western Rockcastle's response, it appears that the complaint cannot be resolved without further proceedings.

## IT IS THEREFORE ORDERED that:

- 1. An informal conference shall be held on August 14, 1997, at 10:00 a.m., Eastern Daylight Time, in Conference Room 2 of the Commission's offices located at 730 Schenkel Lane, Frankfort, Kentucky.
- 2. A hearing shall be held on August 21, 1997, at 10:00 a.m., Eastern Daylight Time, in Hearing Room 2 of the Commission's offices located at 677 Comanche Trail, Frankfort, Kentucky.
- 3. Western Rockcastle shall appear at the informal conference and the hearing and bring, and be prepared to discuss, its pressure survey records for the meter that is the subject of this proceeding. The records shall include pressure charts that, as required by Commission regulation 807 KAR 5:066, Section 5(3), show the date and the beginning and ending times for the required tests.
- 4. Complainant shall bring, and be prepared to discuss, any evidence to substantiate his claims.
- 5. Any interested person shall have the opportunity at the hearing to present testimony or comment on the matter complained of.

Done at Frankfort, Kentucky, this 31st day of July, 1997.

PUBLIC SERVICE COMMISSION

or the Commission

ATTEST:

**Executive Director**